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LOG OF MEETING

SUBJECT:

Meeting of the Underwriters Laboratories Consumer
Advisory Council (UL-CAC)

DATE OF MEETING:

May 5-7, 1997

PLACE:

Oak Brook Hills Hotel, Oak Brook, IL

LOG ENTRY SOURCE:

Colin B. Church, Voluntary Standards and International
Activities Coordinator

COMMISSION ATTENDEES:

Colin B. Church

NON-COMMISSION ATTENDEES:

See List Attached

Summary:

The UL-CAC convenes every two years at the request of UL. The agenda for the meeting, which includes the "Scope and Purpose of the UL-CAC," is attached. The group discussed many, but not all, of the agenda items shown on the attachment. Detailed minutes of the meeting are currently being prepared by UL staff and will be attached to this meeting log upon receipt.

Attachments

ATTENDEES
CONSUMER ADVISORY COUNCIL

May 5-7, 1997

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CONSUMER ADVISORY COUNCIL

COUNCIL MEETING AGENDA

SCHEDULE OF EVENTS

Fifteenth Consumer Advisory Council (CAC) Meeting

MONDAY - MAY 5, 1997

6:00 PM	RECEPTION	Royal Court South
7:00 PM	BUFFET DINNER	Court F and Royal Court South

TUESDAY - MAY 6, 1997

7:30-9:00 AM	PLENARY BREAKFAST	Court F
9:00 AM-12:00 PM	CONSUMER ADVISORY COUNCIL (CAC) CONVENES	Courts G & H
12:00-1:30 PM	LUNCH	Court F
1:30-4:45 PM	CONSUMER ADVISORY COUNCIL RECONVENES	Courts G & H
5:45-6:30 PM	RECEPTION	Courts G-J and Royal Court South
6:30 PM	ANNUAL MEETING DINNER	Grand Ballroom
9:30 PM	PRESIDENT'S RECEPTION	Courts G-J and Royal Court South

Wednesday - MAY 7, 1997

6:45-8:00 AM	BUFFET BREAKFAST	Court F and Royal Court East
8:00-9:30 AM	MEMBERS' MEETING	Court E
9:30-9:45 AM	COFFEE BREAK	
9:45 AM-12:30 PM	CONSUMER ADVISORY COUNCIL RECONVENES	Courts G & H
12:30 PM	ADJOURNMENT	
12:30-2:00 PM	LUNCH	Grand Ballroom

SCOPE AND PURPOSE
OF THE
CONSUMER ADVISORY COUNCIL

The Consumer Advisory Council (CAC) of Underwriters Laboratories Inc. (UL) was established to provide more meaningful communication with informed consumer interests in the product safety field.

The members of the CAC are composed of representatives from organized consumer groups throughout the United States. Members consist of representatives of large mail-order and department stores who have knowledge of and reflect a serious concern for consumers, representatives of government who have responsibilities involving consumers, staff members of consumer-oriented magazines, home economists, educators, retired individuals, and other consumers of varied backgrounds.

The primary responsibilities of this Council are as follows:

- To advise UL in establishing levels of safety for consumer products.
- To provide UL with additional user experience and failure information in the field of product safety.
- To assist in educating the general public of the limitations and safer use of specific consumer products.

The Consumer Advisory Council is one of the media through which UL disseminates information concerning the detection of new and unusual risks of injury associated with consumer products, and the limitations and restrictions to be exercised in the use of a product to enhance its safety.

MEMBERSHIP LIST

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John Drengenberg - Vice Chairman

Jane Wright - Secretary

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FIFTEENTH CAC MEETING

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HELENA WOLF

Associate Managing Engineer

AGENDA

FIFTEENTH CAC MEETING

TUESDAY, MAY 6, 1997


9:00-10:15 AM - CAC CONVENES - Courts G & H

-----Opening of Meeting

-----Introductions/Creation of Consumer Affairs Department at UL

-----Review of "Schedule of Events"

The following items were submitted by CAC members:

- (1) Please provide an overview of the CAC's history and the purpose of the CAC. What influence do CAC members have? Are there any recommendations for the future?
- (2) What elements will enhance members' effectiveness on the CAC? How can members best serve the CAC?
- (3) Is it possible to reexamine the CAC charter? Could members become more involved with consumer product safety issues? Can the CAC have open discussions with some of the UL clients relating to consumer issues? Is it feasible to develop some means (Internet/conference calls/FAX exchange, etc.) by which members can share collective ideas in addition to the biennial get together? 
- (4) Please discuss how the expertise of each CAC member could be made available to other CAC members.
- (5) What has been the background and role of UL since the 1930's?

10:15-10:30 AM - COFFEE BREAK

10:30AM-12:00 PM - CAC RECONVENES - Courts G & H

CAC AGENDA - Page 2

TUESDAY, MAY 6, 1997 - Cont'd

- (6) Discuss UL's involvement in the safety and purification of public drinking water.
- (7) Please provide an outline of UL's involvement in sanitation and public health. What research is UL doing to increase expertise? What new initiatives are planned?
- (8) Round table Discussion on Halogen Lamps
 - (a) Presentation - John Drengenberg, Consumer Affairs Manager
 - (b) Presentation - John Mahal, Engineering Services
 - (c) Presentation - Sandy Bedzis, Corporate Communications Services

12:00-1:30 PM - LUNCH- Court F

1:30-2:45 PM - CAC RECONVENES - Courts G & H

- (9) Please provide an update on the electric car and the natural gas-powered car. Is UL involved in automotive safety regarding electrical fires and fires from collisions?
- (10) Please discuss UL's progress in certification of light bulbs.
- (11) Please discuss lasers - their sources, uses, safety, hazardous effects, and prevention.
- (12) Please discuss the extent of counterfeiting UL marks in China to warrant the holographic logo and whether this would be worthwhile elsewhere.
- (13) Regarding ISO 14000, please discuss EMS registrations and how UL sees this program operating.
- (14) How does UL interact with government, other than CPSC?

2:45-3:00 PM COFFEE BREAK

TUESDAY, MAY 6, 1997 - Cont'd

3:00-4:45 PM - CAC RECONVENES - Courts G & H

- (15) Please give us an update on carbon monoxide detectors.
- (16) What is the typical time that it takes UL to respond to reports of problems? How does UL respond to complaints?
- (17) Please discuss the UL requirements for the maximum water heater temperature setting.
- (18) Please provide an overview of UL's involvement in energy efficiency activities.
- (19) What does the future hold regarding coordination of the U.S. and overseas certification programs?
- (20) Has there been any progress on the development of a microwave clothes dryers?
- (21) Please discuss UL's purchase of the Danish certifier DEMKO and provide an update on UL and CE markings.

4:45 PM - ADJOURNMENT

5:45 PM - RECEPTION - Courts G-J and Royal Court South

6:30 PM - ANNUAL MEETING DINNER - Grand Ballroom

9:30 PM - PRESIDENT'S RECEPTION - Courts G-J and Royal Court South

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WEDNESDAY - MAY 7, 1997

6:45-8:00 AM - BUFFET BREAKFAST - *Court F and Royal Court East*

8:00-9:30 AM - MEMBERS MEETING - *Court E*

-----All Council and Corporate Members attend

9:30-9:45 AM - COFFEE BREAK

9:45 AM-12:30 PM - CAC RECONVENES - *Courts G & H*

- (22) Round table Discussion - Toy Testing
 - (a) Presentation - John Drengenberg, Consumer Affairs Manager
 - (b) Presentation - Barbara Kaczmarz, Senior Business Analyst
 - (c) Presentation - Edgar Wolff-Klammer, Project Engineer
- (23) Explain how ventless (condensate) dryers work; the amount of water used; and any limitations on use where ground water temperatures are higher. Why are they not marketed here in the U.S.?
- (24) Discuss the effectiveness of ultra filters on vacuums.
- (25) What is the cost of UL Listing? Is it possible that small firms with limited resources might be tempted to not List because of the cost?
- (26) How are manufacturers making appliances safer for the elderly? Is there a movement to require consistent placement of certain controls or features in product design?
- (27) Please provide an overview of UL's Follow-up Services. What does Follow-up Services do when they become aware of a UL Listed product that may not be manufactured in accordance with the UL procedure?
- (28) Is there any movement to eliminate square corners of doors of dishwashers? Square corners contribute to cuts, bruises, falls, etc.
- (29) Is UL involved in standards for child proofing home appliances?

WEDNESDAY - MAY 7, 1997 - Cont'd

- (30) Please discuss UL's involvement with battery chargers.
- (31) Please provide an update on UL's involvement in refrigerants.
- (32) Discuss consumer product flammability.

12:30 PM - ADJOURNMENT

12:30-2:00 PM - LUNCH - *Grand Ballroom*